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TEMPLETON COMMUNITY SERVICES DISTRICT

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To: Board of Directors
From: Natalie Klock
Date: 2/9/2021
Re: ACTIVITY REPORT

- Since April 7, 2020, in response to the COVID-19 pandemic, there have not been any water shut offs due to the State of Emergency declaration.
- Online payments through the District's web site continue to remain at approximately 400 accounts per month and approximately 650 accounts are paid by bank draft each month.
- Currently the District has approximately \$14,000 in past due accounts of 2 months or older, due to the inability to shut off accounts for non-payment since the State of Emergency Declaration went into effect. Staff continues to monitor these accounts weekly, making phone calls and working with customers to keep them as current as possible.

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